



Whole Woman's Health, LLC

PATIENT RIGHTS

The Patient has the right to access to care without fear of discrimination.

The Patient has the right to considerate and respectful care.

The Patient has the right to complete information regarding his/her medical care.

The Patient has the right to complete information regarding medical care and outcome prior to giving consent for any treatment or procedure.

The Patient has the right to refuse treatment to the extent permitted by the law.

The Patient has the right to privacy concerning his/her medical care.

The Patient has the right to personal privacy.

The Patient has the right to examine and receive an explanation of the facility bill.

The Patient has the right to expect reasonable safety.

The Patient has the right to written and verbal communication with people outside the facility.

The Patient has the right to know the rules and regulations applicable to his/her care.

The Patient has the right to reasonable continuity of care.

The Patient has the right to expect reasonable responses to requests for service.

The Patient has the right to know the identity and professional status of the individual providing service to him/her and which physician is primarily responsible for his/her care.

The Patient has the right to consult with a specialist.

The Patient has the right to receive complete explanation of the need for transfer to another facility and the alternatives.

The Patient has the right to present complaints and receive a response that substantially addresses that complaint.



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PATIENT RESPONSIBILITIES

- Provide information about present and past illness, hospitalizations, medications and other matters relating to your health history.
- Have members of your family authorized to review your treatment, if you are unable to communicate with doctors or nurses.
- Formulate an advanced directive and appoint a surrogate to make healthcare decisions on your behalf, to the extent permitted by the law.
- Ask questions if you do not understand directions or procedures.
- Help your doctor, nurse, and healthcare support staff in their efforts to care for you by following their instructions and medical orders.
- Report safety concerns immediately to, doctor, nurse, or any healthcare support staff.
- Ask for pain relief when pain first begins and tell your doctor or nurse if your pain is not relieved.
- Avoid drugs, alcoholic beverages or toxic substances, which have not been administered by your doctor.
- Accept medical consequences if you do not follow the care, service, or treatment plan provided to you.
- Help control noise and the number of visitors in your room (or exam, if you are an outpatient).
- Respect the property of other people and of Whole Woman's Health Surgical Center.
- Use the call light provided for your safety.
- Be considerate of other patients.
- Sign a written acknowledgement that you have received the applicable Notice of Privacy Practices.
- Provide accurate information needed for processing your insurance coverage.
- Be responsible for payment of all services, either through third party payers (ins. Co) or by personally making payment for any service that are not covered by insurance.

Patient Signature

Date